Every day, our donors, advocates, and volunteers are making a lasting difference in our community. We all have a stake in each other's success. These are the faces of change.

2022 COMMUNITY IMPACT REPORT

THANK YOU TO OUR PRINT SPONSOR Northwestern Mutual

Greater Milwaukee & Waukesha County
Every day, somewhere in our community, someone needs our help.

It may be a family on the verge of eviction, struggling to stay in their home. It may be that person fighting to break down the barriers to obtain a good job, one that treats them with dignity and respect. It may be a student falling behind in the classroom, longing for support to help them stay on track with their studies. Or it may be someone living in fear, trapped in the cycle of violence, or battling an addiction that has consumed their life.

For so many in our community, the challenges they are facing are more than they can manage.

Since 1909, United Way of Greater Milwaukee & Waukesha County has had one simple mission: help people live better lives.

When you give to United Way, you are not only investing in today, but every day.

United Way connects those in need to those who can help. The Community Fund is at the heart of our work.

You + Local Nonprofit Partners = United Community

Here’s why:

You. When you give to the Community Fund, your donation is combined with thousands of other donors, funding over 220 programs that have a direct impact on the health, education, and financial stability of so many in our neighborhoods.

Local Nonprofit Partners. United Way knows the nonprofit agencies who are doing the hard work every single day, offering support to those who may be struggling. Your donation directly supports this work.

United Community. The solutions we create together go beyond short-term fixes. We are creating lasting change.

A Waukesha United.

The United for Waukesha Community Fund supports the needs of families impacted from the tragic incident at the Waukesha Christmas Parade. Over 15,000 donors from 18 countries and 50 US States contributed over $6 million to the fund. Dollars have gone directly to 560 individuals impacted by these events.
ADVOCATE.

Creating lasting change in our community sometimes requires changes in public policy. We believe that our policy should match what matters most to our community. One of the milestones we achieved in 2021 was the launch of a Right to Counsel initiative called EvictionFreeMKE. This initiative provides a lawyer to anyone under 200% of the Federal Poverty Limit who is experiencing an eviction. Advocacy was at the center of launching EvictionFreeMKE. Since the ban on eviction ended in October 2021 and eviction filings increased, EvictionFreeMKE has supported over 2,000 people who were at risk of losing their home. We are so proud that so many are speaking up to continue our work in new ways.

VOLUNTEER.

Volunteers are the heart and soul of United Way. From packing backpacks full of needed school supplies to donating diapers and wipes to making campaign calls, we appreciate what our volunteers do to make our community healthier, stronger, and more vibrant. In 2021, United Way volunteers...

- Supported 45,200+ COVID vaccinations
- Supported 2,340+ families through Diaper Bank
- Collected 203,000+ diapers
- Packed 16,600+ resource kits
- Collected 62,900+ items of PPE
- Bundled 12,000 sets of flash cards

Volunteers also supported:

- New Lunch, Learn + Do education and volunteer series
- Martin Luther King, Jr. Days of Service
- Holiday Giving Tree
- Summerfest and Briggs & Stratton Mary Lou’s Closet Supply Drive
- Men’s and Women’s Virtual Job Seminars
Every day, our donors, advocates, and volunteers are making a lasting difference in so many ways. We measure our success in lives changed. And during these challenging times, we did some amazing things. And we did it together.

Last year:
- **Over 70,000** youth and adults had increased access to health care programs, health and wellness services, and safer and healthier communities.
- **83%** of surveyed children who participated in United Way-funded early childhood education programs showed improvement in cognitive skills and **84%** showed improvement in communication skills.
- **Over 37,000** adults and families benefited from programs that reduced barriers to employment and provided safe and stable homes.

United Way also helps increase the capacity and efficiency of our program partners through technical assistance and training, as well as connecting them to volunteers and other resources.

**PEOPLE SERVED IN OUR FOUR-COUNTY AREA**

Over 33,000 individuals were served in our community who did not provide a ZIP code at intake or identified as homeless.

*An additional 349,086 were served by United Way funded partner, Impact 2-1-1.*

**MILWAUKEE COUNTY** 135,922  
**WAUKESHA COUNTY** 26,666  
**OZAUKEE COUNTY** 3,144  
**WASHINGTON COUNTY** 3,994

**AGE**  
- 0–11 **20%**  
- 12–17 **9%**  
- 18–34 **31%**  
- 35–64 **29%**  
- 65+ **11%**

**GENDER**  
- Female **66%**  
- Male **34%**  
- Transgender/Other >1%

**RACE**  
- African American/Black **47%**  
- Asian **1%**  
- Caucasian **43%**  
- Multi-racial **4%**  
- Native American **1%**  
- Other **4%**

**ETHNICITY**  
- Hispanic/Latinx **14%**  
- Non-Hispanic/Latinx **86%**

**INCOME**  
- $0–9,999 **33%**  
- $10,000–14,999 **24%**  
- $15,000–24,999 **11%**  
- $25,000–36,999 **8%**  
- $37,000–49,999 **6%**  
- $50,000–74,999 **8%**  
- $75,000+ **10%**
At YMCA Day Camp, supported by United Way, Diego proudly supports JB as he becomes a role model for others.

At 16, Diego became a YMCA Leader in Training and discovered his passion for youth development. Fourteen-year-old JB is a helper. During the pandemic, JB attended the YMCA Extended Learning Academy for youth whose parents were essential workers. There he jumped in to help Diego, and soon took on a leadership role in the Academy. Today, JB is a proud Leader in Training just like Diego was.

Donations to United Way allows JB and other youth to attend the YMCA Summer Day Camps for free.

Waukesha Free Clinic has provided high quality, multi-lingual health services to the community’s most vulnerable people for more than 40 years.

United Way is proud to support medical services at Waukesha Free Clinic, where committed healthcare professionals are changing lives every single day.

Nurse Rosa Zibell, the operations coordinator for the clinic, leads the way, offering compassionate care to every patient she sees.

“Our patients don’t have insurance,” said Rosa. “They face language barriers and transportation issues; they don’t make enough money to live on. They’ve been released from jail, are experiencing homelessness, are undocumented. We are here to provide personalized case management and help them navigate these challenges.”

United Way partner American Red Cross gave Beth and Scott a safe place to land and helped them rebuild.

Beth and Scott had less than an hour to evacuate their home. On December 2, 2021, the city of Waukesha called for an emergency evacuation of a four-story condo building in the downtown area. The building had been experiencing foundation issues, but Beth, Scott, and the other residents were shocked to learn that it was no longer safe to live there. That’s when the American Red Cross stepped in.

Donations to the Community Fund allowed Red Cross to help over 880 local families recover from home fires, natural disasters, and other crises last year.
We believe diversity goes beyond visible differences and affirms the essence of all individuals including the realities, backgrounds, experiences, skills and perspectives that make each person who they are. Diversity and inclusion are at the heart of what it means to Live United.

At United Way, we strive to create communities where systemic barriers no longer hold people back from achieving their potential, and where every person has the resources and support that they need to fulfill that promise. Some of the ways we do this include:

**Partnership MKE**
A collaboration with the Milwaukee Jewish Federation, this initiative aims to break down barriers and destroy bias by pairing individual community leaders across lines of difference. Through a focus on cohesion, inclusion, and overcoming divisions, Partnership MKE aims to build social capital and spur critical conversations about bias among our community’s leaders.

**Project LEAD**
This in-depth training program prepares community members for leadership roles on nonprofit boards and committees, with an emphasis on recruiting participants from underrepresented board populations (including young people, women, and racially and ethnically diverse professionals).

**Pride United**
Our newest Leadership Donor Network gathers LGBTQ+ leaders, allies, and advocates who are committed to addressing key issues that disproportionately affect members of the LGBTQ+ community.

**Diversity Leadership Society**
As one of our Leadership Donor Networks, this diverse group of individuals is working to ensure every family in the counties of Milwaukee, Waukesha, Ozaukee, and Washington has the opportunity to flourish no matter their gender, age, ethnicity, and geography.
In the wake of COVID-19, it’s more apparent than ever that digital tools and skills are essential for most of our basic, everyday needs and activities. However, tens of thousands of our neighbors are still without access to these vital tools and skills.

**TECHQUITY AIMS TO SOLVE DIGITAL INEQUITY BY ENSURING ACCESS TO AFFORDABLE BROADBAND, RELIABLE DEVICES, AND DIGITAL SKILLS AND LITERACY TRAINING.**

**Device Distribution Goal**
United Way is partnering with Digital Bridge of Milwaukee to provide technology devices to local nonprofits and schools in our community. We set a goal to distribute 50,000 refurbished computers over five years to people in our four-county area.

**Broadband Partnership**
We’ve convened the Milwaukee Broadband Partnership and we’re building a multi-modal approach to align new and existing internet providers into a comprehensive network focused on equity, accessibility, and affordability for metro Milwaukee residents.
We know building a community that offers access, resources, and opportunity will lead to long-term success for all. Here are some of the ways United Way invests to create a more equitable and socially-just community.

**Racial Equity Fund**

As United Way focuses on our commitment to deepen our impact as funders, partners, and conveners, this fund invests in Black- and Brown-led organizations, and also advocates for and supports Black- and Brown-led ideas. Our advisory board selects grantees who receive a three-year investment.

**Build Health Sherman Park**

BUILD Sherman Park focuses on empowering Sherman Park’s residents, fostering safe, strong neighborhoods, as well as strengthening capacity, coordination, and collaboration for health and safety.

**UW Credit Union Fund for Racial Equity**

Developed in partnership with United Way of Dane County, this fund invests in organizations that remove barriers for people of color by creating financial stability and closing the education achievement gap.

**MKE Fellows**

MKE Fellows creates a strong pipeline of young, African American male college graduates ready to return to Wisconsin to excel in their careers, build wealth, and become engaged leaders. We are proud to be part of the national expansion of this work with a goal of supporting 25,000 young men, particularly young Black men, to successfully complete college over the next 10 years.

**Racial Equity Fund Capacity Building Grants**

View a current list at UnitedWayGMWC.org/What-We-Fund. Below are the grantees as of June 30, 2022:

- African American Breastfeeding Network
- Alianza Latina Aplicando Soluciones
- Artists Working in Education
- Asian American Pacific Islander Coalition of Wisconsin
- Black Arts MKE
- Black Educators Caucus
- CAPITA (City at Peace in the Arts)
- Dominican Center
- Dr. Howard Fuller Collegiate Academy
- Fresh Start Learning
- Groundwork Milwaukee
- Metcalfe Park Community Bridges
- Milwaukee Muslim Women’s Coalition
- Public Allies Wisconsin
- Running Rebels Community Organization
- Southside Organizing Committee
- Walker’s Point Center for the Arts
- Walnut Way Conservation Corps
Give to the root and you’ll nourish all the branches.

Led by United Way’s Diversity Leadership Society, this initiative is anchored in the belief that all adults of working age should have the opportunity to obtain permanent employment with a livable wage at a workplace where they are treated with dignity and have opportunities for advancement.

We identify, connect, and empower organizations that are successfully removing barriers and building bridges to close opportunity gaps.

We are working to change unjust systems and to invest in people to deliver new and better outcomes for everyone. We go to the root of those challenges that so many face every single day in our society.

This multi-faceted approach focuses on:

■ **Education, training, and credentials:** Supporting programs that help adults obtain their GED, learn a new skill or trade, or earn a new certification.

■ **Transportation:** Supporting programs that provide innovative transportation solutions or assist with driver’s license recovery.

■ **Involvement in the justice system:** Advocating for policy change that assists individuals who were involved in the justice system, with a focus on strengthening workplace re-entry.

■ **Diverse talent retention:** Partnering with a focus on equitable strategies to retain diverse talent in Wisconsin.

(pictured above) Henry loves his family and loves working with his hands. Though JobsWork MKE, a United Way-funded partner through the Reducing Barriers to Employment & Advancement initiative, Henry received support on his journey to finding a job he loves that treats him with dignity, and in which he has advanced to the position of supervisor. Thanks to JobsWork MKE, Henry has the tools, support, and confidence he needs to succeed.

**2022-23 GRANTEES**

- African American Leadership Alliance Milwaukee
- HeartLove Place
- IndependenceFirst
- JobsWork MKE
- La Casa de Esperanza
- Legal Action of Wisconsin
- Literacy Services of Wisconsin
- Milwaukee Community Service Corps.
- MobilSE (formerly MetroGO/Regional Transit Leadership Council)
- Prism Economic Development Corporation
- Urban Learning Collaborative (formerly Milwaukee Teacher Education Center)
- Wisconsin Community Services

RACIAL EQUITY

Building a community that is equitable and socially just.
The health of individuals is a strong indicator of the health of a community. To improve the health of our community, United Way invests in programs focused on:

**Access to Healthcare:** Removing barriers to ensure all youth and adults have access to quality and affordable healthcare.

**Health & Wellness:** Supporting youth and adults of all ages and abilities to ensure everyone has the opportunity to live with independence and dignity.

**Safe & Healthy Communities:** Transforming communities through education and access to support, making healthy choices easy, safe, and affordable.

### Community Diaper Bank

Access to a sufficient supply of diapers is essential for the health of infants and toddlers. Diapers and baby wipes collected will be distributed to families through nonprofits located in Milwaukee, Waukesha, southern Ozaukee and Washington Counties for regional impact. In our first year, we delivered over 200,000 diapers and wipes to families in need.

### Ride United Last Mile Delivery

United Way, DoorDash Impact, and Hunger Task Force help Milwaukee and Waukesha County seniors by delivering boxes of nutritious food to their homes each month. Since 2021, this partnership has delivered over 10,000 boxes to local seniors.

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2022-23 Program Grants

Below are the nonprofits that receive annual health program grants. For a list of programs visit UnitedWayGMWC.org/What-We-Fund.

- Adaptive Community Approach Program (ACAP)
- Ascension Seton Dental Clinic
- Aurora at Home
- Aurora Family Service
- Aurora Healing & Advocacy Services
- Bread of Healing
- Catholic Charities of the Archdiocese of Milwaukee
- Centro Legal
- Children's Wisconsin
- Community Outpatient Health Service
- Community Smiles Dental
- Curative Care Network
- Diverse and Resilient
- Easterseals Southeast Wisconsin
- Eras Senior Network
- Family Service of Waukesha
- Harry & Rose Samson Family Jewish Community Center
- IndependenceFirst
- Jewish Family Services
- Mental Health America of Wisconsin
- Meta House
- Milwaukee Christian Center
- Milwaukee Women's Center, The
- NAMI Southeast Wisconsin
- Ozaukee Family Services
- Pathfinders
- PEARLS for Teen Girls
- Penfield Children's Center
- Sixteenth Street Community Health Center
- Sojourner Family Peace Center
- United Community Center
- Vision Forward Association
- Vivent Health
- Waukesha Free Clinic
- Wisconsin Community Services
- Women's Center, The
- YMCA, Glacial Community - Pabst Farms
United Way and the Milwaukee Health Care Partnership health system members (Ascension Wisconsin, Advocate Aurora Health, Children’s Wisconsin, and Froedtert Health) created the Health Improvement Fund to support organizations providing health care and support services to low-income populations in Milwaukee County.

Grants are made to organizations working towards one or more of the following priorities:

- **Coverage**: Securing and retaining adequate and affordable health insurance coverage for all.
- **Access**: Increasing timely and appropriate access to quality health care providers and services.
- **Care Coordination**: Enhancing care coordination and navigation across the health care delivery system.
- **Community Health**: Improving community health through cross-sector collaboration. The current prioritized needs are behavioral health and violence prevention and intervention.

One of United Way’s key strategies in helping to reduce teen pregnancy, sexual violence, sex trafficking, and victimization for young people of all genders is the implementation of proven prevention and education programs through the Healthy Youth initiative.

In 2022-23, United Way is investing over $500,000 in 11 Healthy Youth programs, which will serve over 2,200 Milwaukee-area youth.

Since 2001 United Way has invested **over $10.4 million** into Healthy Youth initiative strategies, serving **more than 50,000 youth and parents**.
Below are the nonprofits that receive annual education program grants. For a list of programs visit UnitedWayGMWC.org/What-We-Fund.

Aurora Family Service
Bay View Community Center
Big Brothers Big Sisters of Metropolitan Milwaukee
Big Brothers Big Sisters of Ozaukee County
Boy Scouts of America, Potawatomi Area Council
Boy Scouts of America, Three Harbors Council
Boys & Girls Clubs of Greater Milwaukee
Catholic Charities of the Archdiocese of Milwaukee
Children’s Wisconsin
City Year Milwaukee
COA Youth & Family Centers
Curative Care Network
Easterseals Southeast Wisconsin
Family Service of Waukesha
Girl Scouts of Wisconsin Southeast
GPS Education Partners
HEAR Wisconsin
La Casa de Esperanza
La Causa
Milwaukee Christian Center
Milwaukee LGBT Community Center
Milwaukee Urban League
Neighborhood House of Milwaukee
New Concept Self Development Center
Next Door
Parenting Network, The
Parents Place
Silver Spring Neighborhood Center
St. Joseph Academy
United Community Center
Wisconsin Community Services
Women’s Center, The
YMCA of Greater Waukesha County
YMCA of Metropolitan Milwaukee

2022 Campaign Co-chair Judie Taylor helps students at Hawthorne Elementary School in Waukesha with selecting free books, as part of a United Way’s book fair.

2022-23 PROGRAM GRANTS

Education is the cornerstone of individual and community success. Strong, productive communities are dependent upon a skilled workforce that can compete in a global economy. To improve the education of our community, United Way invests in programs focused on:

- **Early Childhood Education**: Increasing the number of children who enter school ready to succeed.
- **Strengthening Families**: Supporting success within the family unit and improving cognitive, social, and physical skills among children.
- **Youth Development**: Building skills, resilience, and strong relationships for youth to thrive.

**BACKPACK COALITION**

This key volunteer initiative is committed to providing backpacks and school supplies to students, helping ensure they succeed in school. Each year the coalition distributes thousands of backpacks with grade appropriate school supplies to students in grades K-12. New in 2021, Grafton School District students received backpacks.

In 2021, we distributed **5,300+** new backpacks to students in Milwaukee Community Schools and Waukesha County.

**WAUKESHA PARTNERSHIP SCHOOL**

Our first Partnership School is Hawthorne Elementary School in Waukesha. United Way and partners work directly with school staff to support the specific needs of that school. This effort supports a parent liaison, mental health navigator, quality after-school programs, and more.
Community Schools are public schools that provide services and support which fit each community’s needs, created and run by the people who know our children best – families, educators, community organizations, local governments, and the students themselves – all working together.

**A community school is...**

- About students. About teachers. About families. And about the whole community coming together to support our children.
- A place where students can be themselves. Where they can learn and thrive. Where they can show up and do their best.
- About shared leadership. It’s about setting goals and identifying priorities. It’s about collaborating on new ideas, and empowering students, parents, teachers, and neighbors to decide what’s right for their school.
- About equity. It’s about centering the voices of students, parents, staff, and community. It’s about gathering data that is student-centered, and ensuring everyone feels heard, respected, and connected.
- About cultural relevance. It’s about acknowledging the biases that hold us back. It’s about working together to restore trust. It’s about acknowledging the strengths of our cultures.

**Community Schools Guiding Practices:**

**Shared Leadership:** Diverse stakeholders participate in the development and ownership of local strategies.

**Equity:** Schools use data to organize and manage partnerships to ensure students, families, and staff have the resources they need to be successful.

**Cultural Relevance:** Schools relate and interact with their students, families, and community in a more culturally relevant and restorative way leading to positive school cultures.
Our community will only prosper and grow if all families are financially stable. To improve the financial stability of our community, United Way invests in programs focused on:

- **Reducing Barriers to Employment**: Building education credentials and skill certification to overcome barriers to employment.
- **Financial Empowerment for Individuals & Families**: Promoting financial stability and independence.
- **Safe & Stable Homes**: Ensuring individuals and families have safe and affordable permanent housing.

## FINANCIAL EMPOWERMENT FOR WOMEN

We know that women face greater risk of financial insecurity throughout their lifetime. This important initiative provides educational tools and resources that assist women in planning their financial future.

## FUND MY FUTURE MILWAUKEE

United Way supports this initiative to open children’s savings accounts to help students save, plan, and pay for education costs after high school.

## UNITED FOR GOOD

United Way has expanded our partnership with Goodwill, launching “United for Good,” a new recruitment, training and support program for people interested in becoming certified nursing assistants (CNAs) or exploring further career development in the healthcare and education fields. We’ve removed barriers to financial advancement by paying people during this training and guaranteeing a job offer upon successful completion.

Aaron has his dream job working in healthcare and gets the support he needs to succeed from a United Way-funded program at Portal.

### 2022-23 PROGRAM GRANTS

Below are the nonprofits that receive annual financial stability program grants. For a list of programs visit UnitedWayGMWC.org/What-We-Fund.

- Advocates of Ozaukee
- American Red Cross in Southeastern Wisconsin
- Aurora Family Service
- Bay View Community Center
- Cathedral Center, The
- Catholic Charities of the Archdiocese of Milwaukee
- Community Advocates
- Easterseals Southeast Wisconsin
- Friedens Community Ministries
- FRIENDS
- Grand Avenue Club
- Guest House of Milwaukee
- Housing Resources
- IMPACT
- La Casa de Esperanza
- Legal Aid Society of Milwaukee
- Literacy Services of Wisconsin
- Lutheran Social Services of Wisconsin & Upper Michigan
- Milwaukee Christian Center
- Milwaukee Urban League
- Milwaukee Women’s Center, The
- MKE Fellows
- New Concept Self Development Center
- Pathfinders
- Portal
- Salvation Army - Waukesha
- Salvation Army, The - Wisconsin & Upper Michigan
- Silver Spring Neighborhood Center
- Sojourner Family Peace Center
- Vivent Health
- Walker’s Point Youth & Family Center
- Wisconsin Community Services
- Women’s Center, The
- YWCA Southeast Wisconsin
UNITED WAY HAS SET A GOAL: END FAMILY HOMELESSNESS BY 2023.

Our prevention-focused priorities include free mediation and legal aid for families facing eviction cases, emergency financial assistance, and wraparound supportive services for families at risk of eviction or foreclosure. This work includes:

**Milwaukee Rental Housing Resource Center (RHRC)**

Our goal is to connect everyone to the right resource of rent assistance, property owner/tenant mediation, legal aid, housing search help, and more. Since its launch, the RHRC has facilitated over $100 million in temporary rent assistance funds to 10,000 unique households in partnership with the Social Development Commission.

**EvictionFreeMKE**

This program provides a lawyer to anyone under 200% of the Federal Poverty Limit who is experiencing an eviction. Since the moratorium on evictions ended in October 2021, EvictionFreeMKE has supported over 2,000 people who were facing eviction in Milwaukee Circuit Court.

**The Family Flex Fund**

This fund provides financial support and case management for families currently experiencing homelessness or those at risk of entering the homeless shelter system. Housing case managers work with each family in the program to determine individualized case plans. The Family Flex Fund prevents and ends homelessness through increased economic security. Over 100 families receive hands-on support from Family Flex Fund case managers. In its first year, the Family Flex Fund ended homelessness for 52 families that were living in emergency shelter by assisting in housing search support and case management, and providing flexible financial support for rent, utilities, application fees, and security deposits.
Below are the 2022–23 agency program partners and the focus areas that United Way invests in. Learn more about these programs and United Way’s special initiatives at UnitedWayGMWC.org/Our-Impact.

**Health**  
**Education**  
**Financial Stability**

### Agency Program Partners

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### Agency Program Partners

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To see a listing of the number of people helped per county, see page 4.