



Crystal, a single mother, was faced with a serious medical procedure; she was unable to work, and the bills began to pile up. That's when she found help from a United Way-funded partner Family Promise of Waukesha County. They provided financial support and case management to help her stay in her home.



Greater Milwaukee & Waukesha County

SAFE & STABLE HOMES

OUR GOAL: END FAMILY HOMELESSNESS IN OUR ENTIRE FOUR-COUNTY FOOTPRINT BY 2025.

With the combined efforts of dozens of partners, we've made extraordinary progress in Safe & Stable Homes. Our goal is to meet 58 criteria established by the U.S. Interagency Council on Homelessness for ending family homelessness. At the end of 2023, we reached this goal in two of our four counties – including Milwaukee – the largest county in our footprint. We've increased efforts to hit those metrics in the remaining two counties.

Safe & Stable Homes is guided by these strategies to prevent and end family homelessness:

- Increase awareness of and provide access to eviction prevention resources through a centralized resource center.
- Provide free legal aid and mediation to prevent evictions.
- Optimize coordination between agencies and resources to swiftly move families from homelessness into housing.
- Boost case manager effectiveness through wraparound support funds to prevent future evictions.

WHAT IT MEANS TO END FAMILY HOMELESSNESS.

An end to homelessness means that a comprehensive response is in place that ensures family homelessness is prevented whenever possible and when it can't be prevented, is a rare, brief, and one-time experience.

–U.S. Interagency Council on Homelessness

BEFORE SAFE & STABLE HOMES

An average of four families were unsheltered on any given night.

Less than 3% of Milwaukee tenants had legal representation in their eviction case.

Families remained in shelter without flexible resources to assist them.

SINCE THE LAUNCH OF SAFE & STABLE HOMES

Unsheltered families dropped to zero in Milwaukee and Ozaukee counties.

Over 8,000 local households have received legal aid in their eviction cases. Now nearly a quarter of all Milwaukee evictions filed have legal representation for tenants.

The Family Flex Fund has prevented or ended homelessness for over 290 families through flexible financial assistance and housing case management.